

Get started with internet and TV

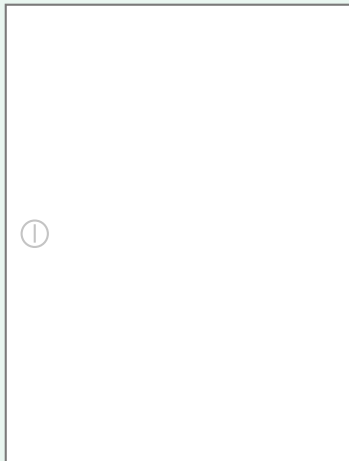
Welcome to your new apartment!

Your apartment is connected to Lyssna & Njuts Fibernet. Below you'll find information you might need to get started with internet och digital-TV.

Order your subscriptions

Start by ordering internet and/or TV from Sappa's website or by contacting Sappa's customerservice at 010-810 91 43, they have phonehours weekdays 8-19 and weekends 10-14.

Below you'll find a guide to your mediacabinet and fiberequipment.



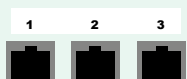
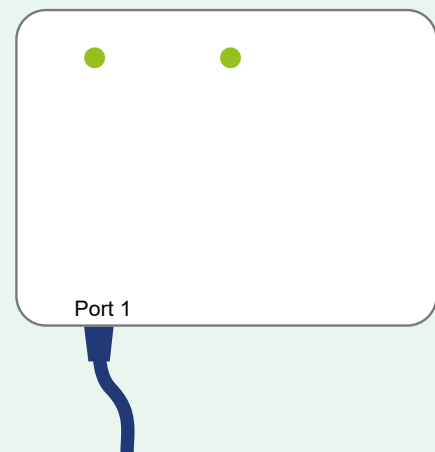
The media wallpanel

This is where your fiberequipment is located. The panel might be built into the wall or it can be an external cabinet. It is often located in the same place as the fusebox.

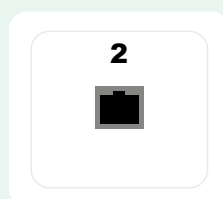
Lock/unlock the door by twisting the lock using for example a coin.

The fiberconverter

Your fiberconverter is installed inside the media wallpanel. Always connect to Port 1 on your fiberconverter and use a networkcable that is at least 1m long. When moving out, leave the fiberconverter and the poweradapter for the next resident.



Outlets inside the media wallpanel.



Outlets on the walls of the apartment/house.

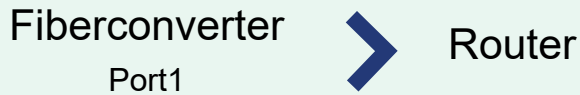
The networkoutlets

The outlets in the media wallpanel are numbered.

They are connected to outlets in the apartment/house with corresponding numbers.

Connect your equipment

Wifi with the router inclose to media wallpanel



Wifi with the router in another room



Example: Connect from the fiberconverter's port1 to outlet no 2 in the mediawallpanel. Then connect your router to outlet no 2 in your apartment.

TV-channels

Start by connecting your TV to a antennaoutlet. Then connect the equipment that Sappa sent when you ordered your TV-subscription and do a digital channelsearch according to accompanying instructions.

Support

Do you need support or help troubleshooting contact Sappa at 010-810 91 43, they are open weekdays 8-19 and weekends 10-14. You can also create a reuest for help at [Sappa.se](https://sappa.se)